

Unrestricted

BRACKNELL FOREST COUNCIL

**LOCAL AUTHORITIES (EXECUTIVE ARRANGEMENTS) (ACCESS TO INFORMATION)
(ENGLAND) REGULATIONS 2012**

NOTICE OF KEY DECISION

Notice is hereby given that the Executive is to be asked to make a key decision on 14 Mar 2017 in respect of the following:

TITLE: Customer Contact Strategy 2017 - 2020

SERVICE AREA: Corporate Services

PURPOSE OF DECISION:

To outline the direction for customer contact for the coming three years. There will be an action plan to accompany the strategy, which will be updated annually.

ISSUE REFERENCE: I057529

FIRST PUBLISHED: 16 November 2015

The Executive will be considering a report prepared by the Director of Corporate Services. A copy of the report and any other documents will be available for inspection at Easthampstead House, Town Square, Bracknell, RG12 1AQ.

Further information can be obtained from from Bobby Mulheir, Chief Officer: Customer Services, Customer Services, Easthampstead House, Town Square, Bracknell, RG12 1AQ, Tel: 01344 352096, bobby.mulheir@bracknell-forest.gov.uk.

NB: The report together with any other documents being considered (unless they contain exempt information) will be available for inspection 5 clear days before the decision is taken by the Executive in Democratic Services, Easthampstead House, Town Square, Bracknell, RG12 1AQ or on the Council's web site. Copies may be requested from Democratic Services but a fee will be payable.

DATE OF NOTICE: 30 March 2017